

Sky River Rewards Terms & Conditions

1. Sky River Casino's (hereafter referred to as "SRC") players club, Sky River Rewards, (hereafter referred to as "SRR") is free and available to individuals aged 21 or above that present a valid Federal or State issued picture I.D., federally recognized tribal ID, or passport.
2. A valid e-mail address is required for membership. The same e-mail address cannot be used for multiple SRR accounts.
3. SRC reserves the right to deny application for membership or terminate membership at any time at its sole discretion.
4. Team members of SRC are ineligible for membership in SRR as defined in the Team Member Gaming Policy.
5. SRR members should notify The SRR Club of any name, address, e-mail address, or telephone number changes to continue to receive information on SRR including offers, benefits, or other promotions.
6. SRR members are permitted exactly 1 account. Duplicate accounts are to be reported to the SRR Club immediately for them to be combined. SRC reserves the right to determine which account will be kept.
7. The benefits of the SRR card are intended for the use of the person listed on the account (hereafter referred to as "member"). Benefits including points, rewards, offers, invitations, and all other items that are a result of membership are non-transferable by sale, assignment or otherwise and are the property of SRC and must be returned upon request.
8. Valid Federal or State issued picture I.D. or valid passport is required for offer redemption, member account inquiry and use of membership benefits.
9. The SRR member may not allow any other person to engage or transact using their SRR card. Doing so may result in termination of membership without the ability to open a new SRR account at any time in the future.
10. SRC is not responsible for lost or stolen cards, including the misuse of lost or stolen cards.
11. The SRR member is responsible for keeping their PIN confidential and secure and is responsible for any transactions accessed using the PIN.
12. SRR members are responsible for ensuring they are properly carded into gaming devices, whether using a physical card or utilizing cardless play, to be properly rated. Proper ratings are required to earn Sky River Points and Tier Credits. Any loss of communication between the slot system and the reward system will result in play not being rated and nullification of rewards for that

play. Management reserves the right to adjust any SRR account due to computer error, machine malfunction, operator error, fraud or other errors including the misuse of the SRR card.

13. If any member has not complied with the rules, regulations, or procedures of the program in any manner and/or there has been an occurrence of misuse of the SRR card, fraud, misrepresentation, or improper conduct as determined by SRC, at its sole discretion, SRC may terminate the membership. In lieu of termination, SRC may, at its sole discretion, deduct rewards points, rescind offers and/or downgrade the member's account status but permit the individual to remain a member.
14. SRC may suspend membership benefits of SRR members who (a) have been issued credit and are in default in repayment of that credit, (b) have had check(s) cashed and returned for non-payment, or (c) are in any other way delinquent with respect to payments owed to SRC. When the suspended member becomes current on all payments owed to SRC, the membership benefits and/or reward points or a portion thereof may be reinstated at the sole discretion of SRC. Depending on the length of time that has lapsed, the member will be reinstated at the base tier status only and no points or offers will be reinstated.
15. Any SRR account discrepancies must be immediately reported to the SRR Club personnel. The SRR Club will determine what, if any, correction will be made at their sole discretion.
16. All applicable taxes relating to awards or prizes received by the SRR member shall be the sole responsibility of the member.
17. Individuals who are excluded from casino facilities through a government program, on their own request, or at the sole discretion of SRC are not eligible to participate in SRR.
18. SRR members may be eligible for other promotions, incentives and/or real-time rewards that operate in association with the SRR program. All rules, conditions and procedures for these promotions will be detailed in the official rules of each specific associated promotion and available upon request at The SRR Club.
19. SRR members participating in mySkyRiver Cashless Wallet agree to be bound by those specific terms and conditions. This includes SRC's ability to adjust the members wallet balance if an error occurs or money is deposited in error.

20. SRC reserves the right to cancel, modify or suspend this program or any portion of the program in its sole discretion without prior notice or liability, subject to applicable regulatory approval.

Tier Credits

21. SRR members can earn tier status based on the number of Tier Credits earned within a 6-month tier status qualifying period except for the first tier status qualifying period which may extend beyond 6 months.
22. SRR has 2 fixed tier status qualifying periods that run from January 1 through June 30 and then July 1 through December 31 except for the first tier status qualifying period which will run from opening date through June 30 of the following year.
23. SRR Tier Credit balances reset to 0 on January 1 and July 1 of each year except for the first period where tier credits balances will not reset on January 1 of the year immediately following opening.
24. Once a tier status is achieved it is valid for the remainder of the current tier status qualifying period, as well as the duration of the following tier status qualifying period.
25. If the minimum required Tier Credits are not earned within the tier status qualifying period the SRR member's tier status will be demoted one tier status level.
26. SRR tier status are evaluated and appropriately assigned by SRC's gaming software automatically at the end of each qualifying tier status period except for Sky Level tier status.
27. Tier Credits are accumulated on a continuous basis during the tier qualifying status period regardless of other point activity (I.E. redemptions)
28. Point adjustments and promotions including point multipliers do not apply to tier credits unless explicitly outlined in the promotional rules.

Reward Points aka Sky River Points

29. SRR members can earn Sky River Points by playing slots, tables, or presenting their SRR card to participating outlets. Points earned vary by activity and outlet.
30. Electronic Table Games are excluded from earning Sky River Points but may earn other comps at the discretion of SRC.
31. Sky River Points will expire if there is no on-property point earning activity for more than 6 months.

32. A SRR member may have a maximum of 12,500,000 Sky River Points on their accounts at any given time. If this limit is reached, the member will be no longer be eligible to earn Sky River Points until their balance is below 10,000,000 Sky River Points. Reinstatement of point earning may take up to 7 days from the day the balance is reduced and the SRR member will not be eligible for any points earned during those 7 days.
33. SRR members are responsible for presenting their SRR card information at participating outlets to ensure the transaction earns Sky River Points prior to completing their transactions. SRR members that do not present their SRR account at the time of transaction will not be able to have points retroactively applied to their account.
34. Sky River Points have no "cash value" and therefore no currency or coin will be issued in lieu of points.
35. SRR members participating in select incentive programs provided through player development will not be eligible to earn Sky River Points. Player Development will notify guests in advance if this condition applies.
36. SRR members may redeem their points for Free Slot Play at any eligible slot machine, redeem them directly at participating outlets to cover all or a portion of their check (Taxes and Tips not included. Alcohol may not be included), or for Free Bet at a promotional kiosk.
37. SRC may also run special promotions where members can redeem their Sky River Points for merchandise, gift cards, free play and/or comps.

Comps

38. SRC uses paperless technology, so all comps are loaded to a SRR member's player's account. Therefore, a SRR member would only be issued a paper comp slip in the event of system issues.
39. SRC will issue comps to eligible guests either as part of an offer based on a historical play or at the sole discretion of a SRC Team Member.
40. Each comp voucher has its own rules configured by SRC including expiration date, amount, number of days valid, where it can be redeemed, and others.
41. Unused portions or expired comps may not be reissued.
42. The SRR member is responsible for any taxes, tips or alcohol not covered by the comp.
43. Comp vouchers must be redeemed at the time of transaction and cannot be retroactively applied.

44. Comps and comp vouchers have no cash value and change will not be given.

Other

45. Management reserves all rights including interpretation of these rules and management decisions are final.