

## **Sky River Rewards Terms and Conditions**

1. Sky River Casino's (hereafter referred to as "SRC") Sky River Rewards players club program (hereafter referred to as "Sky River Rewards") is free and available to individuals aged 21 or above that present a valid Federal or State issued picture I.D. or valid passport.
2. A valid e-mail address is required for membership. The same e-mail address cannot be used for multiple Sky River Rewards accounts.
3. SRC reserves the right to deny application for membership or terminate membership at any time at its sole discretion.
4. Certain team members of SRC are ineligible for membership in Sky River Rewards as defined in the Team Member Gaming Policy.
5. Sky River Rewards members should notify The Sky River Rewards Club of any name, address, e-mail address, or telephone number changes to continue to receive information on Sky River Rewards including offers, benefits, or other promotions.
6. The benefits of the Sky River Rewards card are intended for the use of the person listed on the account (hereafter referred to as "member"). Benefits including points, rewards, offers, invitations, and all other items that are a result of membership are non-transferable by sale, assignment or otherwise and are the property of SRC and must be returned upon request.
7. Valid Federal or State issued picture I.D. or valid passport is required for offer redemption, member account inquiry and use of membership benefits.
8. The Sky River Rewards member may not allow any other person to engage or transact using their Sky River Rewards card. Doing so may result in termination of membership without the ability to open a new Sky River Rewards account at any time in the future.
9. SRC is not responsible for lost or stolen cards, including the misuse of lost or stolen cards.
10. The Sky River Rewards member is responsible for keeping their PIN confidential and secure and is responsible for any transactions accessed using the PIN.
11. Sky River Rewards members are responsible for ensuring they are properly carded into gaming devices to be properly rated. Proper ratings are required to earn Sky Points and Tier Credits. Any loss of communication between the slot system and the reward system will result in play not being rated and nullification of rewards for that play. Management reserves the right to adjust any Sky River Rewards account due to computer error, machine malfunction, operator error, fraud or other errors including the misuse of the Sky River Rewards card.

12. If any member has not complied with the rules, regulations, or procedures of the program in any manner and/or there has been an occurrence of misuse of the Sky River Rewards card, fraud, misrepresentation, or improper conduct as determined by SRC, at its sole discretion, SRC may terminate the membership. In lieu of termination, SRC may, at its sole discretion, deduct rewards points, rescind offers and/or downgrade the member's account status but permit the individual to remain a member.
13. SRC may suspend membership benefits of Sky River Rewards members who (a) have been issued credit and are in default in repayment of that credit, (b) have had check(s) cashed and returned for non-payment, or (c) are in any other way delinquent with respect to payments owed to SRC. When the suspended member becomes current on all payments owed to SRC, the membership benefits and/or reward points or a portion thereof may be reinstated at the sole discretion of SRC. Depending on the length of time that has lapsed, the member will be reinstated at the base tier status only and no points or offers will be reinstated.
14. Any Sky River Rewards account discrepancies must be immediately reported to the Sky River Rewards Club personnel. The Sky River Rewards Club will determine what, if any, correction will be made at their sole discretion.
15. All applicable taxes relating to awards or prizes received by the Sky River Rewards member shall be the sole responsibility of the member.
16. Individuals who are excluded from casino facilities through a government program, on their own request, or at the sole discretion of SRC are not eligible to participate in Sky Rewards.
17. Sky River Rewards members may be eligible for other promotions, incentives and/or real-time rewards that operate in association with the Sky River Rewards program. All rules, conditions and procedures for these promotions will be detailed in the official rules of each specific associated promotion and available upon request at The Sky River Rewards Club.
18. SRC reserves the right to cancel, modify or suspend this program or any portion of the program in its sole discretion without prior notice or liability, subject to applicable regulatory approval.